

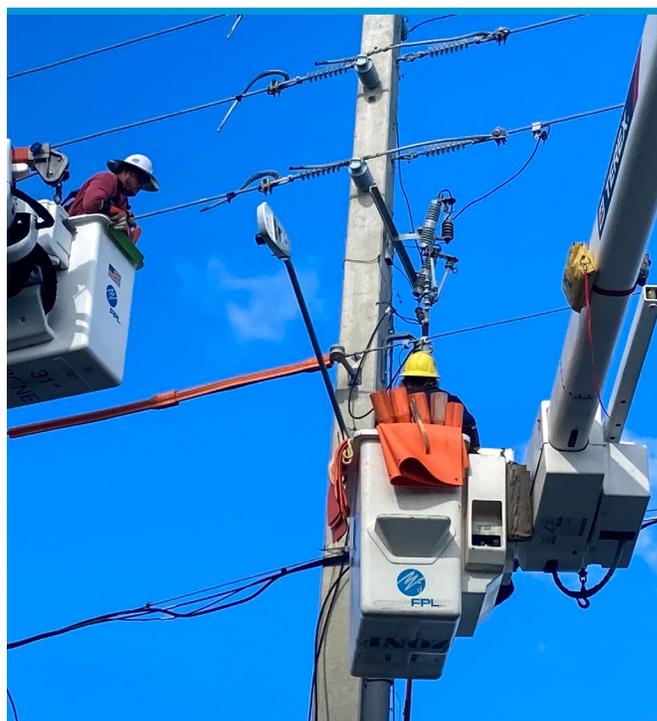


## Delivering Reliable Power

FPL is a leader in reliability, consistently outperforming the national average and ranking among the best energy companies in the country.

Our smart grid technology and ongoing infrastructure investments ensure customers receive dependable service year-round. We continuously strengthen and modernize the grid to deliver the reliable power our customers count on, no matter the weather conditions.

- » FPL delivers service reliability that is **59% better than the national average**
- » Over the last two decades, we've **improved overall system reliability by 40%**
- » Over the last 20 years, FPL has invested \$40+ billion to build a **stronger, smarter and more resilient energy grid**
- » **96% of transmission structures** are now steel or concrete
- » **82% of FPL's main power lines**, systemwide, are hardened
- » We have installed **approximately 6 million smart meters and more than 220,000 intelligent devices** across the FPL grid to prevent outages before they happen and enable faster restoration
- » Proactively managing trees and vegetation along **thousands of miles of power lines** to reduce outages



FPL has won the ReliabilityOne® National Reliability Award 8 of the last 11 years.